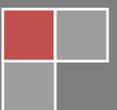


The Dearne: Quarter 3 Area Council Report: October 1st – December 31st 2020

Fiona Tennyson
Community Safety Team Leader





BARNLSLEY
Metropolitan Borough Council



South Yorkshire
POLICE

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Photo Gallery

PC Mount met with 3 pupils at Horizon Community College to present them with certificates to thank them for handing in a purse to a PCSO in Barnsley town centre. The purse was reunited with its owner who was extremely grateful for their actions.



Nov 26th Whilst performing their high visibility patrols, South East Officers have located and recovered this stolen vehicle in Goldthorpe. It was stolen from the Adwick Le Street area of Doncaster. This vehicle has now been returned to its rightful owner

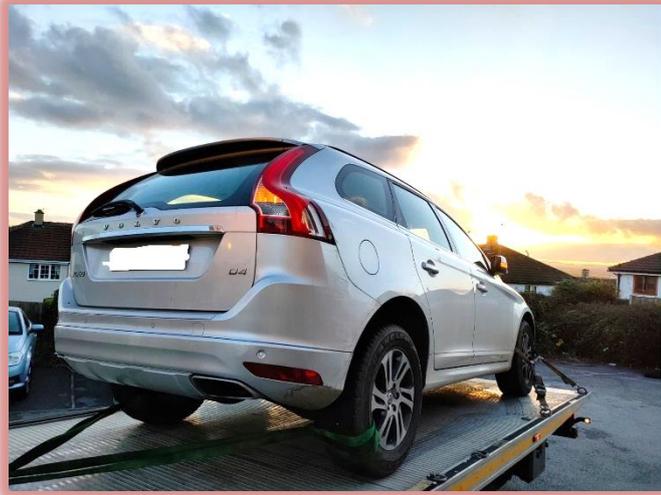


Recovered in Bolton upon Dearne, believed to have been used to commit criminal activities.



14th Nov: Speed-watch operation at;
 Banburgh Lane Goldthorpe
 Mexborough Rd Bolton
 Houghton Rd Thurnscoe
 137 vehicles were checked, 5 of which were found to be travelling over the speed limit.
 Speed advisory notices to be issued to the drivers concerned.

27th Oct – 3rd November saw a very productive period for the South East Team for locating and recovering stolen vehicles! Please see the below plethora of stolen vehicles, which have been located and recovered by the S.E team at various locations throughout the district







23rd Oct the South Team carried out an off-road bike operation, joined by the off-road bike team. Active patrols were carried out within the hot spot areas which we have received complaints about. One scooter was seized, 3 people were stop searched resulting in a quantity of cannabis and Ketamine being seized.



Oct 17; Barnsley South East officers performed a speed-watch operation at;
Barnsley Rd Goldthorpe
Carr Head Lane Bolton
Lidgett Lane Thurnscoe
155 vehicles were checked, 4 of which were found to be travelling over the speed limit. Speed advisory notices to be issued to the drivers concerned.



Uninsured vehicle seized in Goldthorpe



Oct 14 Barnsley South East Officers located and recovered this stolen vehicle whilst performing high visibility patrols in Thurnscoe, assisted by vehicle tracking company Cantrack. This vehicle was stolen from the Doncaster area. Another great example of partnership working resulting in the recovery of this high-performance Vehicle!

3rd October: Speed-watch operation on roads around the District which have been reported by the community as 'hotspot' areas for speeding motorists, including Barnburgh Lane, Goldthorpe; Mexborough Rd, Bolton, and Houghton Rd, Thurnscoe. The speed of in excess of 230 vehicles was checked during this Operation – no drivers were observed to be driving over the speed limits.



Community Safety Team Leader: Fiona Tennyson

Throughout Quarter 3 my team has continued to work tirelessly within their own disciplines to improve the lives of both individuals and the aesthetics of the area we cover. The team continued to work closely together supporting each other on visits, offering each other advice and the benefits of their experience. They have delivered food parcels, assisted in moving some of the most vulnerable tenants and continued to offer support to victims of ASB.

Whilst steps were taken during July to reintroduce the team back to working within the police station, the further national lock-down and the tier 3 status of the borough inevitably meant that this was short-lived, and we are once again – in the main – working from home.

Throughout the COVID crisis we have of course continued to liaise regularly with complainants, vulnerable people, our partners and other agencies to ensure that people are supported, and that appropriate information is shared, and we continue to hold MAAG meetings (virtually) and attend other meetings on-line.

One of the most problematic areas for both my team and the police has been issues surrounding vulnerability and ASB in an area of Thurnscoe, where a number of youths have been intimidating residents. The police, Community Safety and Berneslai Homes have worked closely together to identify these youths and take action (including ASB letters, AB Contracts, tenancy warnings and so on). Multi agency meetings have also taken place to identify a way forward to take preventative action to ensure that residents feel more secure.

Private Sector Housing and Cohesion Officer: Steve Powell

The main objective of my role is to contribute towards creating and sustaining safe and pleasant communities within the private sector housing in the Dearne Area Council area. I do this by proactively case managing issues that have a detrimental effect on others in the locality and by identifying and protecting our most vulnerable tenants and residents.

I work with families and individuals, getting to know the community and getting access to homes that previously have not had the benefit of any kind of support. I identify problems and issues and using effective risk assessment to decide on the most appropriate responses.

I aim to encourage communities to work towards raising and setting own standards. This includes acceptable behaviour standards, environmental standards and housing and property standards.

This report contains a breakdown of reason for vulnerability identified. This includes mental and physical ill health, isolation or exclusion, Age (young and old), victim and/or witness of ASB or criminal activity, affected by domestic abuse, poverty and issues relating to minority groups.

As a Private Sector Housing & Environment Officer my work is very high profile. I deal with all manner of issues which include Anti-Social Behaviour, Environmental, Private Sector Housing, Fly tipping and Littering. I attend The Salvation Army Church where issues/problems are raised in the local community, if I am unable to deal with a situation this is sign posted to the relevant agencies that are best suited to deal with the issues.

I am also involved with local community events, litter picking and clean up days. I work closely with other outside agencies, (Police/PCSO's Fire Service, Social Services, Landlords/Letting Agents).

I am forming good working relationships with landlords, letting agents and local residents. We work with tenants within the Private Rented Sector with regard to any issues which have been brought to our attention and work with the Landlords to rectify the problems.

During the months October December 2020 120 complaints, queries, and requests for service, advice and referrals were received. These include advice etc. given to other agencies including South Yorkshire Police. Some of these were dealt on an informal basis, either speaking to the tenant/occupier or just sending a general advice letter; others went to more formal action. All cases closed within Quarter 3 are recorded as having a successful outcome.

Waste on Premises

I have worked with tenants Landlords/Letting agent on 42 waste on premises in the Quarter 3 period. 28 first contact letters 2 CPN Warning Letters and 1 CPN Notice was sent. The community protection notice is for a garden in Goldthorpe. This has now been passed to housing enforcement for further action to be taken because the tenants have failed to keep the garden clear of waste.

Before



After



Before



After



Before



After



Before



After



Before**After**

Fly-Tipping

In total 43 cases of fly-tipping were detected during routine proactive visits within the quarter 3 periods. All the fly-tipping cases have been referred to neighbourhood services using the pin mapping system for removal.

Before**After**

Before



After



Before



After



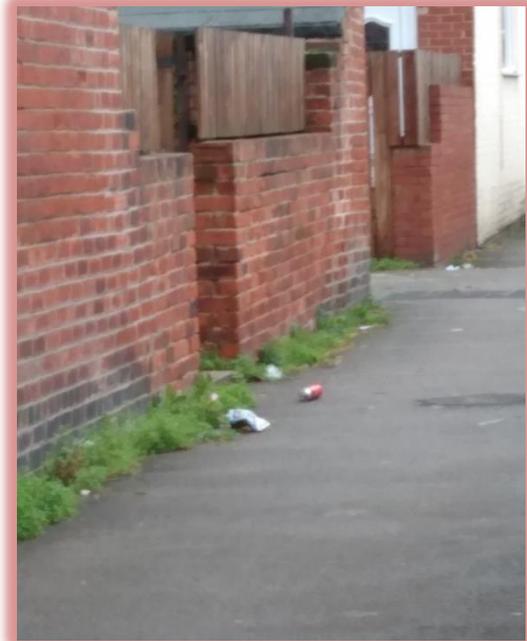
Contaminated Bins Reported To Waste Management

I have referred 30 contaminated wheelie bins to waste management over the quarter3 period for removal.

Before



After



Housing Disrepair

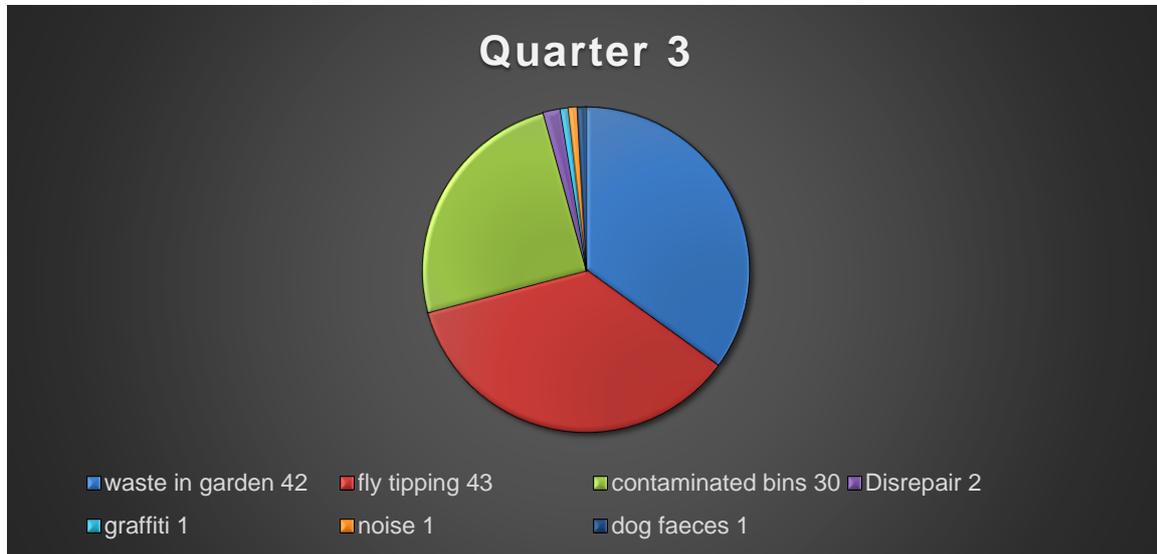
I dealt with 2 housing disrepair issues within quarter 3, I am working with landlords and letting agents to make repairs and improve the properties on an informal basis.

ASB Noise Nuisance

1 noise nuisance complaint referred to Regulatory service for investigation.

ASB Damage to void properties

2 void properties have been targeted and the side door of one has been pulled off. Contacted the letting agent and repairs have been carried out. The kitchen window at the rear of the other property has been smashed. Contacted the owner and the property has been boarded up.



General update Quarter 3

Over the quarter 3 periods I have been busy again with waste on premises and fly-tipping of items such as fridge freezers, settees, mattresses and other household items. All fly-tipping has been reported to Neighbourhood services via the pin mapping system and most has been removed.

Housing and Enforcement Officer: Jayne McHugh

During the months October to December 2020 I dealt with **179** complaints, queries and requests for service, advice and referrals i.e. to Social Housing, Berneslai Homes, Planning Enforcement, Social Services, Regulatory Services. I dealt with all incoming complaints/queries from my home. Complainants contacted to discuss the issue reported. Visits carried out adhering to social distancing, wearing face coverings and following the risk assessment guidelines which carrying out my duties.

Community Engagement.

Myself and my colleague Lucy Raynor, along with other volunteers including Elected Members, assisted in delivering Christmas Dinners on behalf of the Wombwell Ward Alliance to members of a luncheon club who were unable to get together due to Tier

3 Covid restrictions. The Ward Alliance members/volunteers purchased food and cooked 52 meals at the Salvation Army in Wombwell. The meals consisted of a traditional turkey dinner followed by Christmas pudding. A lot of time and effort was put in by the volunteers, giving up their free time with preparation beginning at 7.45 a.m. that morning.

Lucy and I enjoy giving our time to community projects and felt great satisfaction in helping to deliver these meals to many of the elderly members of the luncheon club and on receiving these, the pleasure and heartfelt thanks by these recipients was plain to see.

We also delivered 6 food parcels to families who have been receiving our help and support during the last few months. Food parcels as always were donated by the Salvation Army, Goldthorpe. Three of the families supported have young children. Christmas presents which had been generously donated by the Community were also gifted to these families with present both for the children and adults. Toys for the children and gift sets for the adults. These were an additional surprise gratefully received.



*Christmas lunch
volunteers*

	Rockingham	Milton	Thurnscoe	Goldthorpe	BOD	WW	Darfield
Gen Disrepair		1		3	1	4	2
Heating					1	1	1
Damp							
Defects			1	2		2	1
Waste	5	5	4	7	4	5	3
Dog fouling			1				
Insecure Properties			3	1		1	
Empty Properties	2		1	3	1	1	
Odours				2			
Misc.	4		1	3	4	4	

WASTE ON PREMISES

I received and dealt with **33** waste on premises in Quarter 3. Some of these have come in during the last couple of weeks. These have/are dealt with on an informal basis without the need to serve a Written Warning CPN or escalate to a Community Protection Notice.



The attached photo shows 7 fridges at a property I am dealing with in relation to housing disrepair issues. The tenant had again allowed these bulky items to accumulate and again a bulky rubbish collection was booked in by the landlord as the tenant could not afford the full amount, the tenant is paying the landlord back on a weekly basis. The majority of the works have been completed in the property with a couple still outstanding. The tenant has been spoken to about allowing waste to accumulate and support is being given to her in relation to this.

Dog Fouling

I dealt with 1 dog fouling on premises in Quarter 3.

Minimum Efficiency Standards (MEES) Regulations 2020.

From 1st April 2020 renting out a private residential property with an EPC rating of F or G is illegal. Landlords have to undertake a new EPC rating test in order for them to comply. If they do not, they are liable to a fine of between £2,000 and £5,000. 80 properties were identified in the Dearne and Dearne South area and the landlords have been written to in this last Quarter. Responses are being received with the majority of these having new EPC ratings of E or above. Those who have not responded have been served a Regulation 38 giving them a set time in which to complete these or a fixed penalty will be issued depending on the breach.

ASB.

14 reports received through Barnsley Council sources on issues relating to ASB in these cases the complainants are contacted and informed that these have been passed on to the Local Police Team they are also advised that they need to report these issues to South Yorkshire Police themselves so that these complaints are recorded on their systems.

	Rockingham	Milton	Thurnscoe	Goldthorpe	BOD	WW	Darfield
ASB People	1	1		2	3	3	3
Motorbikes /Vehicles					1		

I dealt with other 12 ASB jobs in Quarter 3 these related to making initial contact with the complainant, gathering the relevant information and then passing these on to the Case Management Officer (CMO) in the Housing Enforcement team. A couple of these have come through in the last couple of weeks so are still in my name. These will be forwarded to the CMO once further information is collated.

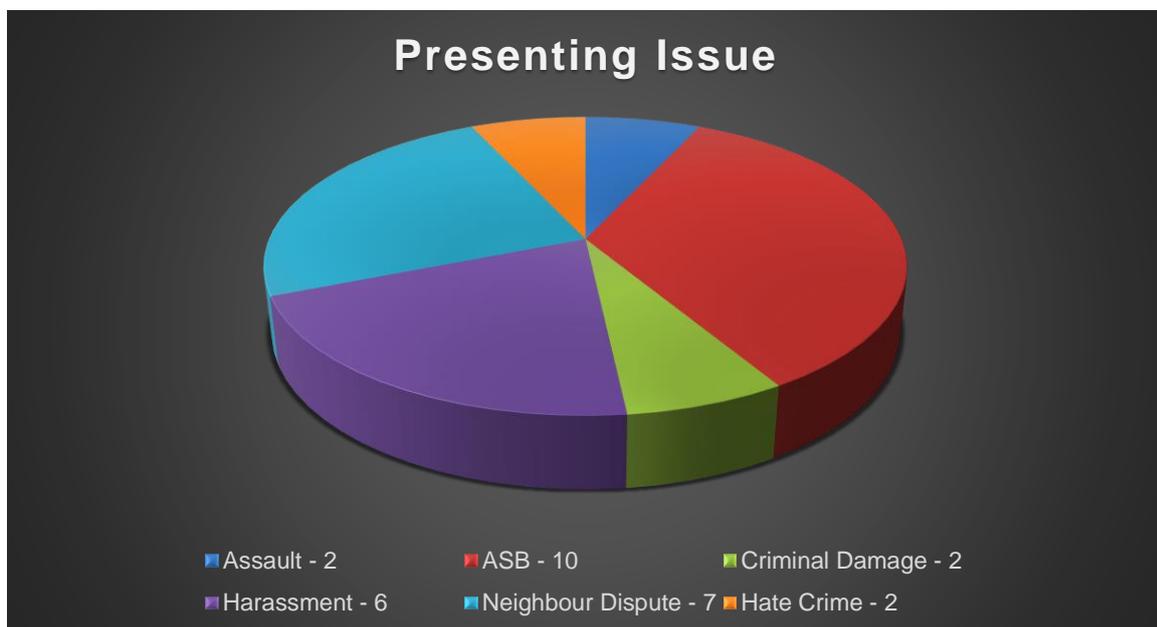
Vulnerable Person & Witness Support Officer

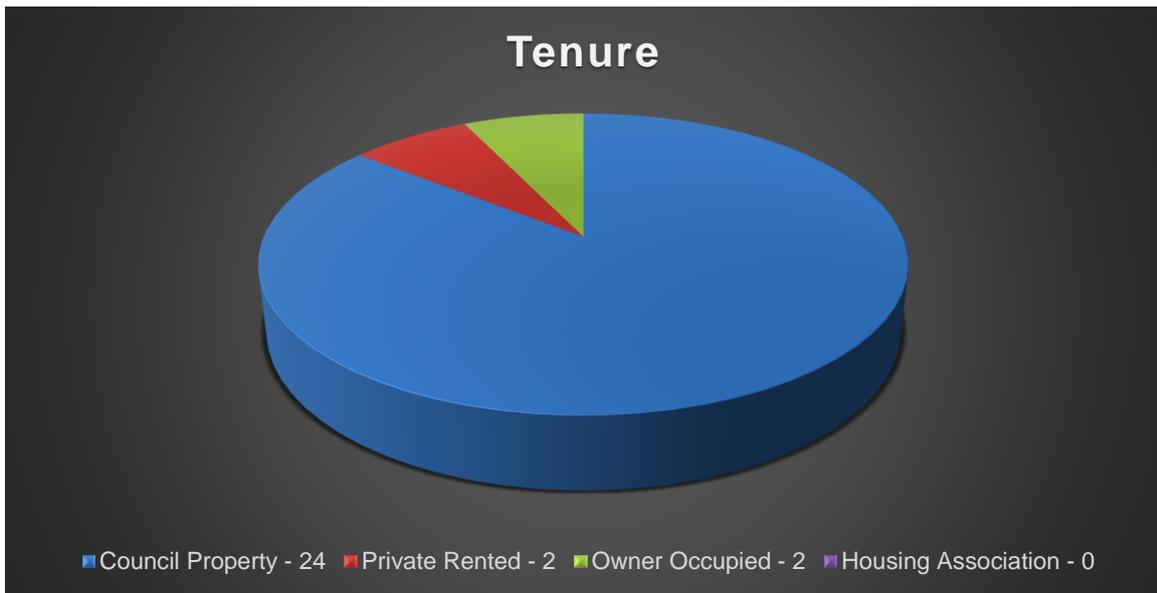
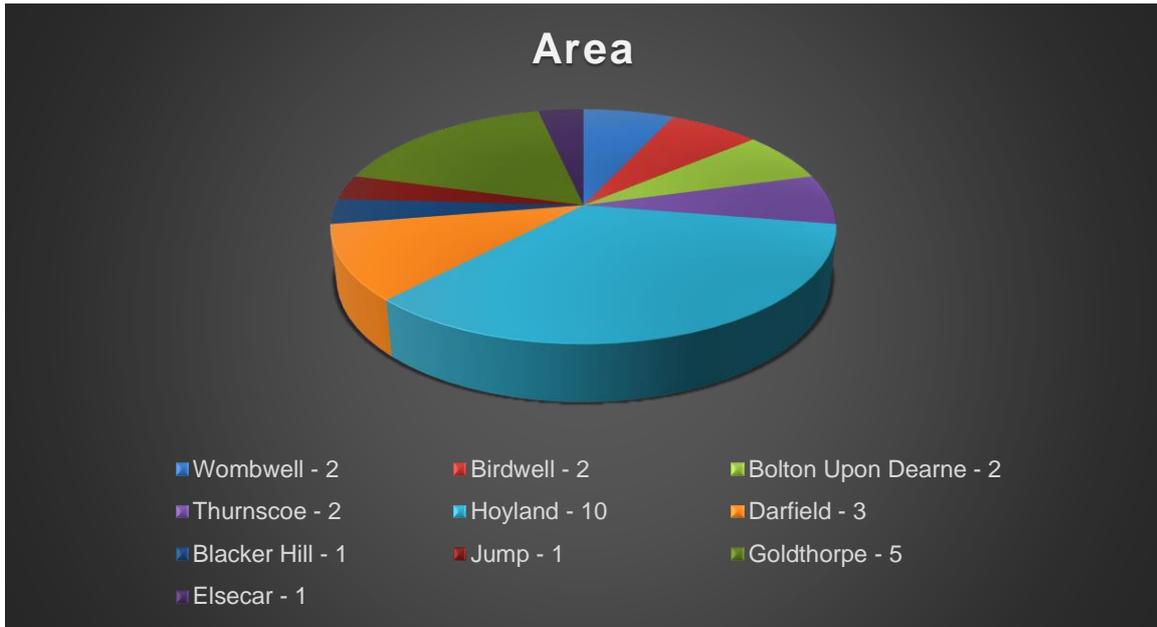
Overview

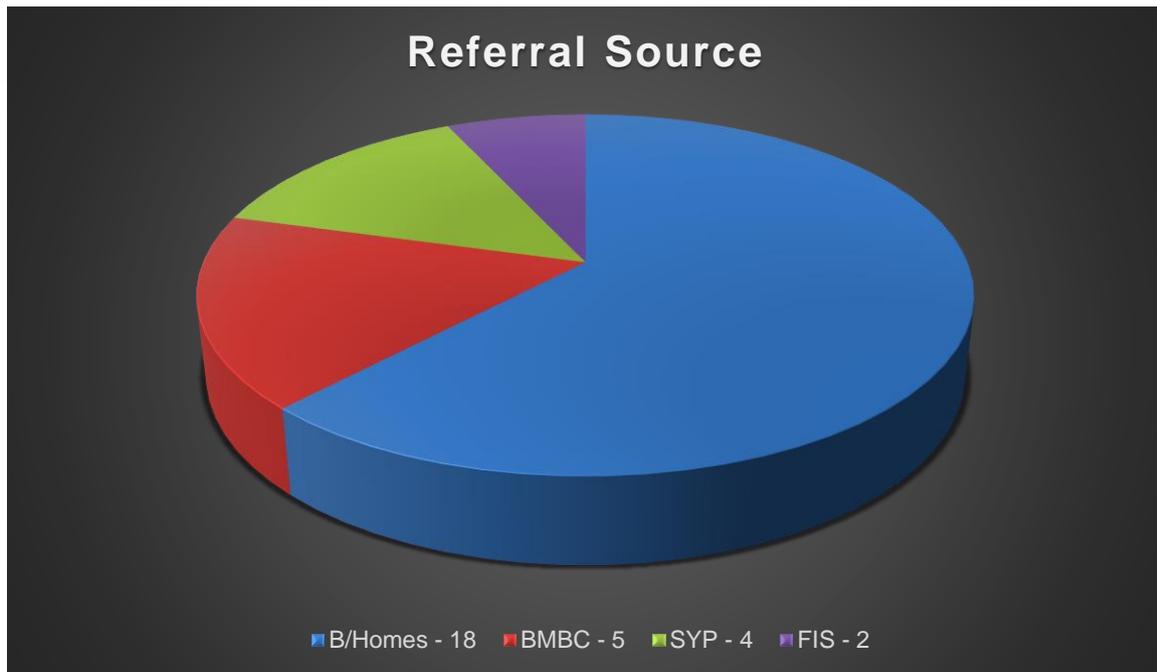
The Victim and Witness Support Officer covers The Dearne and South Of Barnsley. The role is predominantly to support individuals identified within the community experiencing anti-social behaviour, hate crime, neighbour disputes and other issues which may put an individual at risk of harm.

Data and Statistics

Between October and December 2020 29 individuals have been supported across the area including receiving 12 new referrals within this time.







Outcomes

Within this quarter of the 4 individuals have been referred to the service all 4 individuals have accessed support and a comprehensive risk assessment has been completed and support plan commenced.

Consequently, 100% of all cases which engaged with the service have had a risk assessment completed with them and support plan commenced.

Within the last quarter 16 cases have been closed:

- 8 cases successfully closed - feedback form completed
- 3 cases closed advice given but no structured work – no feedback form required
- 3 cases disengaged therefore unable to complete feedback forms
- 2 cases were inappropriate referrals and closed following initial investigations.

The number of new referrals received has continued to be low based upon previous quarters. As predicted in the last quarterly report there has been a continued downturn in referrals. However, although there has been a reduction in referrals due to cases staying on my caseload longer and cases requiring more support due to the current situation the workload has in fact increased. The management of cases has been more complex often requiring multi-agency virtual conferences to address situations we have never had to deal with prior to lockdown.

Although my workload has increased over the last 3 months and I have dealt with some extremely challenging cases and vulnerable individuals, I think it has highlighted the strength within both my immediate team and partners including SYP

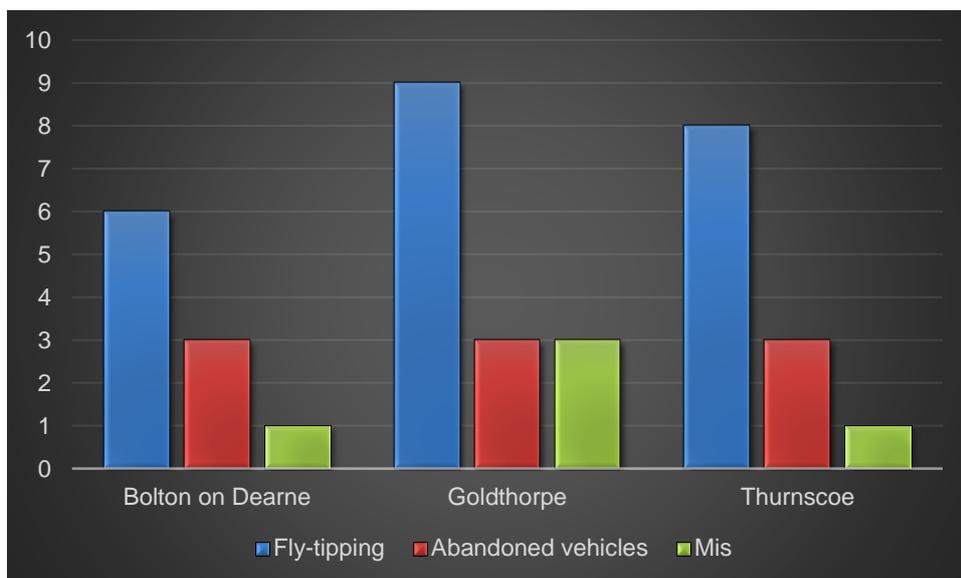
and Berneslai Homes. All services have embraced collaborative working and thinking outside of the box to ensure all victims continue to receive a bespoke package of care even in the most challenging of circumstances.

Latest feedback form from a victim following the support I offered included:

'A massive thank you. If it wasn't for you, I don't know if I would have been here. Some days I didn't want to get out of bed, and you got me through. This service is so needed, I don't know what I have done without you. You are very appreciated and valued. I will never forget what you have done for me.'

Community Safety Officer: Andrew Birkett

Issue	Bolton on Dearne	Goldthorpe	Thurnscoe
Fly tipping	6	9	8
Abandoned Vehicles	3	3	3
Misc	1	3	1
CPN / Warning Letters	1	4	0





Case Management Officer: Amy Dixon

Environmental

- New waste in gardens jobs in Goldthorpe and Thurnscoe – tenants spoken to and warning letters issued. Revisit this week.

Anti-Social Behaviour

- ASB – youth nuisance in Thurnscoe,. Primarily involving two youths who are the main perpetrators causing ASB in the area, thefts from local Asda, threats to other residents. Also, complaints of damage to properties on low grange road and supported living complex opposite Asda. Warning letters and ASB warnings issued by SYP and Berneslai Homes. Youths failing to engage so. Collating evidence to apply for civil injunctions for both youths.
- Abuse to staff – tenant threatened a Berneslai homes member of staff whilst carrying out duties in communal area. Warning before action letter (pre injunction) served.

Closing activity/Case Resolution

- ASB – Thurnscoe tenant reported for storing flammable fuel at property, highways had to come a clean street to due to spillage and risk of fire. Witnessed by another CMO male leaving property with container full of fuel confirmed by tenant that it was diesel. issued CPN warning and NOSP. No further complaints since NOSP served.

- Abandoned property – 2x Notice to quit and NOSP served on tenants and property. 1 tenant Goldthorpe and 1 Thurnscoe, that have left their properties and moved out of area. Tracked down tenants and they have completed termination forms to end their tenancies.